

HOSPITALITY AND TOURISM

KNOW HOSPITALITY

Hospitality is a dynamic and growing industry that provides great opportunities for passionate young men and women who love to work with people. No doubt, it is crucial to have a strong set of customer service skills.

Hospitality programmes offered by Nilai University equips students with the necessary skills to flourish in this service-oriented industry.

The School of Hospitality & Tourism has complete facilities such as professional kitchens, a formal dining restaurant, and an executive office to prepare you for a career in a 5-star establishment. We also provide an updated syllabus and practical training that will help students find their place in this challenging, but highly intriguing industry.

WE OFFER

Diploma in Culinary Arts

JPT/BPP(R2/811/4/0271)07/25, (MQA/A5864)

Students who love cooking can turn their passion into a skill that will lead them to be a culinary professional. In 2.5 years, they will master the art of food preparation with training that guides them through food and beverage control, human resource management, as well as basic accounting and menu planning.

Diploma in Hotel Management

JPT/BPP(R2/811/4/0175)03/24, (MQA/A4905)

In only 2.5 years, students can graduate from this internationally-recognised programme and pursue a promising career in hotel management. Industry-driven modules and internship training allow students to get used to the fast-paced environment of the industry. Students are also privileged to use on-campus facilities.

Bachelor of Arts (Hons) in Business & Hospitality Management

JPT/BPP(R2/811/6/0119)08/23, (MQA/A9197)

Gain professional skills in business and hospitality management through lessons by professionals from the industry. In 3 years, students will be able to master various areas of the industry, such as managing people, risk and profitability, as well as events and marketing in the field of hospitality and tourism.





PROGRAMME HIGHLIGHTS

- **In-House Training**

Nilai University offers in-house training that provides industry exposure to students. Through various on-campus facilities, students are able to expand their culinary and managerial skills under the guidance of experienced teaching staff.

The training involves students playing multiple roles and taking charge of various areas to help them build multiplex skills and specialise in their area of passion.

- **Comprehensive Facilities**

A 40-seater formal dining facility equipped with a kitchen, commercial pastry and demonstration kitchen with a front office and hotel operation system.



INDUSTRY LINKAGES

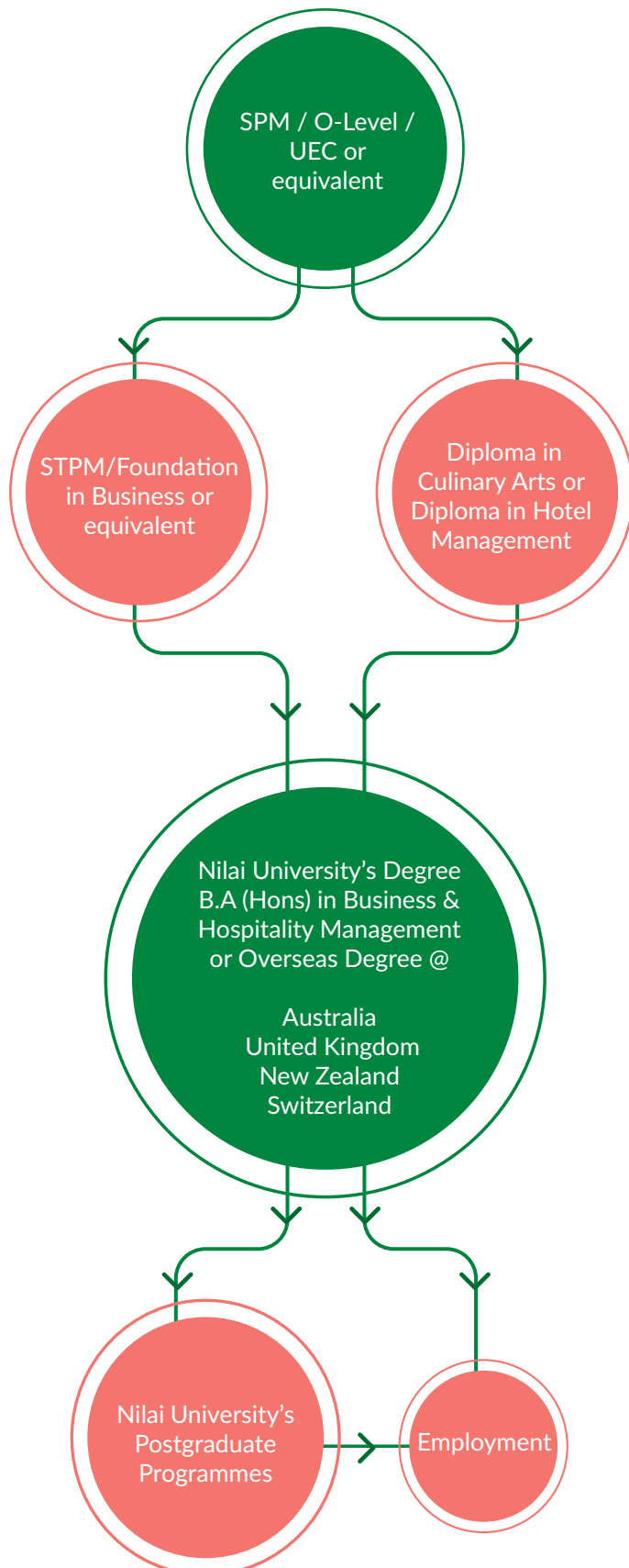
Nilai University provides students with practical classes at Nilai Springs Resort, a sister hotel and prestigious golf club that is located only 5 minutes away from the campus as well as other 5 star hotels in Kuala Lumpur and Singapore.

The overall internship experience gives students up to 1,200 hours of authentic work experience. This allows them to engage and communicate with guests in a warm, amicable manner while maintaining a professional work attitude.

Students are privileged to have internship placements at these notable hotels and F&B establishments:

- Shangri-La Kuala Lumpur
- Renaissance Kuala Lumpur
- Starbucks Malaysia
- Tune Hotel
- Fullerton Hotel Singapore
- Marriott Hotel Singapore
- Nilai Springs Resort Hotel & Golf Country Club

ACADEMIC PROGRESSION



CAREER OPTIONS

Chef

A chef oversees the culinary activities and food preparation in the kitchen. They also manage the members of the food preparation team, decide the type of dishes to serve, and assist in prep work, but are mainly involved in cooking speciality dishes.

Commis/Cook

Commis chefs work under an executive chef to perform various kitchen duties such as preparing ingredients, organising deliveries, cleaning up kitchen spills, taking inventory and presenting meal items by request of the head chef.

Cruise Ship Hosts

As hosts, they are responsible for greeting the guests and making them feel comfortable. As they mostly appear in the public eye, they also provide news and updates to the guests and act as ushers during social events. They also need to be knowledgeable about the ship to answer any questions the guests' might have.

Event Manager

In general, they manage the entire process of planning and organising an event from start to finish. Their responsibilities include booking the venue to handling the logistics, liaising with clients and managing a reasonable budget to ensure the success of the event.

Hotel Manager

A hotel manager takes upon several roles to oversee the daily operations; from handling customer queries to promoting the business. They are also involved in managing staff and coordinating the activities of a hotel, such as catering, event planning, and accommodation.

Food and Beverage Manager

They specialise in the planning, preparation and purchasing of food and beverages for a restaurant. They also oversee the inventory, supplies, and other restaurant equipment while ensuring the kitchen staff meet the health and safety standards.

Other Career Options

- Marketing Officer
- Air Cabin Crew
- Customer Service Manager
- Human Resources Officer
- Marketing executive
- Retail Manager
- Tour Manager
- Tourism Officer
- Hotel Trainer
- Concierge
- Group Sales Manager
- Business Development Executive
- Front Office Manager

ENTRY REQUIREMENTS

The School of Hospitality provides students with affordable programmes while maintaining its quality of education. Students can enrol in one of the three courses offered to kickstart their journey in Hospitality with Nilai University. The entry requirements are below:

Diploma in Culinary Arts | Diploma in Hotel Management

JPT/BPP(R2/811/4/0271)07/25, (MQA/A5864) | JPT/BPP(R2/811/4/0175)03/24, (MQA/A4905)

SPM/ O-Level or equivalent	3Cs
STPM	Min Grade C (NGMP 2.00)
UEC	3Bs
SKM/SKK (Level 3, MQF) in related field	Pass and pass SPM with 1C

English Requirements (For International Students)*

IELTS	4.0
TOEFL	397 (PBT) / 30 (iBT)
Pearson	30
MUET	2

- *International students with qualifications from educational systems where the English language is the primary medium of instruction are exempted from this requirement.
- International students who do not fulfil the English Language Requirements may join the Intensive English Programme at Nilai University, which builds their skills in the language and prepares them for the IELTS examination.

Bachelor of Arts (Hons) in Business and Hospitality Management

JPT/BPP(R2/811/6/0119)08/23(MQA/A9197)

STPM or equivalent	2Cs
UEC	5Bs
Matriculation/ Foundation	Min CGPA 2.00
Diploma (Level 4, MQF) in related field	Min CGPA 2.00

English Requirements (For International Students)*

IELTS	5.0
TOEFL	410 (PBT) / 34 (iBT)
Pearson	36
MUET	3

- *International students with qualifications from educational systems where the English language is the primary medium of instruction are exempted from this requirement.
- International students who do not fulfil the English Language Requirements may join the Intensive English Programme at Nilai University, which builds their skills in the language and prepares them for the IELTS examination.

GAIN QUALITY EDUCATION AT NILAI UNIVERSITY

All programmes offered at Nilai University observe the strict guidelines of the Malaysian Qualifications Agency (MQA) and Ministry of Higher Education (MOHE). The university, established in 1997 emphasises excellence and thus strives to provide quality education.

Quality Education

Programmes are affordable for students from all walks of life. Lectures are conducted in small groups so that each student can have personalised attention.

Exposure to Diverse Cultures

International students from different countries across the world choose to study at Nilai University. With a student community of diverse backgrounds, the interaction between international and local students encourages sharing, understanding, and acceptance of various cultures.

Co-curricular Activities for Personal Development

Nilai University provides a 'Total Student Experience' with engaging clubs to encourage creativity, networking and active participation in various events. The experience gained can be included in students' portfolio to increase employment opportunities. There are initiatives such as the Mentor-Mentee programme to help new students feel at home and blend in.

Master the English Language

As the university has a multicultural community, students and staff are encouraged to communicate in English with intensive English classes available for those who need it.

SETARA Ranking

In the SETARA 2017 survey conducted by the Malaysian Ministry of Higher Education, Nilai University obtained a score of 89% under the Teaching and Learning criterion.

This excellent score demonstrates our commitment to providing students with quality teaching and learning experiences.

Professional Recognition/Industry & Academic Partners



NILAI UNIVERSITY

Enrichment For Life



Lush Campus

Nilai University has a charming campus with lush greenery surrounding the hostels and lecture halls for an open and relaxed learning environment. Away from the bustling city, you will enjoy a refreshed outlook studying here with your peers.



Peaceful Environment

As a university town, Nilai University knows the importance of a peaceful atmosphere for students to be able to focus on their studies. The university has a spacious layout ideal for students to have an individual study session.



Strategic Location

Nilai University is located in the township of Putra Nilai. Nilai town has all the necessary amenities such as banks, hospitals, malls, eateries and more. The university is easily accessible via the national highway. We are only a 35-minute drive away from the city centre of Kuala Lumpur and 20 minutes drive away from the Kuala Lumpur International Airports (KLIA 1 & KLIA 2).












Full Campus Facilities

We have facilities catering to recreation and hands-on training to ensure students are well-rounded individuals prepared to enter the professional workforce.

Recreation

-  Football/Rugby Field
-  Golf Course*
-  Swimming Pools*
-  Gymnasium
-  Basketball Courts
-  Sports Focus Centre For Fencing
-  Indoor Badminton Court
-  Indoor Sports Centre
-  Lakeside Recreation Park & Jogging Track
-  Table Tennis
-  Tennis Courts
-  Volleyball Courts

Amenities

-  International Student Visa Application
-  Accommodation
-  Canteen
-  Shuttle Bus Service
-  WiFi-enabled campus
-  Laundrette
-  Minimart
-  Muslim Prayer Rooms
-  ATM
-  Bookshop
-  International Student Airport Pick-Up

Learning

-  Aircraft Hangar
-  Demonstration Kitchen
-  Formal Dining Restaurant
-  Hospitality Training Facilities
-  Laboratories
 - Avionics
 - Fluid Mechanics
 - Materials and Mechanics
 - CAD and Simulation
 - Electrical and Electronics
 - Biology
 - Chemistry
 - Analytical
 - Biotechnology
 - Physics
-  Engineering and Aircraft Maintenance Engineering Workshop
-  Nursing Skill & Simulation Laboratories
-  Learning Resource Centre

*At the nearby Nilai Springs Golf and Country Club.

WHAT OUR STUDENTS SAY

“The lecturers here are helpful and encouraging. Besides ensuring we understand our theoretical lessons, they go the extra mile to make sure we get plenty of practical experience. Besides working at events like F1 and MotoGP, we are encouraged to enter competitions to hone our skills in pressure-cooker environments.”

Michelle Chow Ai Lyn,
Diploma in Hotel Management

“Having eaten typical Malaysian cuisine all my life, I got the chance to taste other cooking styles through the cooking lessons at Nilai University. I now hope to open a fusion restaurant that brings a fresh twist to some local Malaysian favourites.”

Muhamad Mujibuddin Muda,
Diploma in Hotel Management

“I am learning so much from food preparation to menu design and planning.”

Nurhafizah Issa,
Diploma in Hotel Management

“There are many programmes to choose from, and students will be entering an exciting industry that allows for opportunities to see the world and meet interesting people.”

Wong Wee Siong,
BA (Hons) in Business and
Hospitality Management

SCHOLARSHIPS

Nilai University offers scholarships for students from various backgrounds, with the goal of helping students grow to be well-rounded and ambitious individuals and allowing them to reach their goals through quality education. We achieve this by combining academic excellence with a growth mindset for life-long learning.

Malaysian Students

High Achiever's Scholarship (HAS)

Academic Achievement		Tuition Fees Waiver
SPM	≥ 9A's	100%
STPM	AAA/ CGPA 3.75	
UEC	≥ 6A's (≤ 12 points)	
IGCSE/ O-Level	≥ 9A's	
A-Level	AAA	
SAM/ HSC/ AUSMAT	≥ TER/ UAI 90	
ICPU (6 best subjects)	≥ 90	
IB	≥ 40 (of 45) points	

- This scholarship is applicable for Foundation and Degree programmes only.
- It also requires maintenance of CGPA ≥ 3.50 AND attendance of ≥ 75% (Other programmes) or ≥ 90% (Nursing programmes) every semester to be eligible for the next semester.

Merit Scholarship

Qualification	30% Tuition Fees Waiver	20% Tuition Fees Waiver
SPM OR O-Level	7As - 8As	4As - 6As
STPM OR Matriculation	CGPA 3.50 - 3.74	CGPA 3.00 - 3.49
A-Level	AAB	ABB
UEC	5As	4As
SAM/ AUSMAT/ ICPU	85-89	80-84

- Require maintenance of CGPA 2.75 (20% scholarship) and 3.00 (30% scholarship) with an attendance of 75% (Other programmes) or 90% (Nursing programmes) every semester to be eligible for the next semester.

Enrichment For Life (EFL) Award

Programme	Tuition Fees Waiver
Foundation	5%
Diploma	
Degree	

- Applicable for clubs/ societies/ uniform bodies and the positions below only:
 - Head Prefect
 - Head Librarian
 - President/ Vice-President of Clubs/ Associations/ Societies
 - Represented School/ College to District Level in Sports/ Other Activities
- Only positions held in the last two academic years can be used for consideration for this award
- This scholarship requires maintenance of CGPA ≥ 2.75 AND attendance of $\geq 75\%$ (Other programmes) or $\geq 90\%$ (Nursing programmes) every semester to be eligible for the next semester.

Sport Focus Centre - Fencing Award

Achievement	Waiver
State or National Fencers	100% waiver for both tuition fees and accommodation (basic twin-sharing)

- This award requires maintenance of CGPA ≥ 2.75 AND attendance of $\geq 75\%$ (Other programmes) or $\geq 90\%$ (Nursing programmes) every semester to be eligible for the next semester.

Extra-Curriculum & Sports Excellence Award (ECSEA)

Achievement	Tuition Fees Waiver
National Level	100%
State Level	50%

- This extra-curricular award is for National and State Representative/ Players with regular and consistent achievements over the period of last 2 consecutive years.
- Applicable for Foundation & Degree programmes only.
- This scholarship requires maintenance of CGPA ≥ 2.75 AND attendance of $\geq 75\%$ (Other programmes) or $\geq 90\%$ (Nursing programmes) every semester to be eligible for the next semester.

SCHOLARSHIPS

Education For All (EFA)

Programme	Tuition Fees Waiver
Diploma	20%
Degree	11%

- Only applicable for students with family income \leq RM4,000 (B40 group).
- Conditions for the award:-
 - Require maintenance of CGPA \geq 2.75 AND attendance of \geq 75% (Other programmes) or \geq 90% (Nursing programmes) every semester to be eligible for the next semester.
 - Accommodation waiver for twin-sharing Hall-Of-Residence. (For Nursing programmes only)

Progression Scholarships

Academic Achievement	Tuition Fees Waiver
CGPA \geq 3.75	30%
CGPA \geq 3.50	20%

- The scholarships requires maintenance of CGPA \geq 3.00 AND attendance of \geq 75% (Other programmes) or \geq 90% (Nursing programmes) every semester to be eligible for the next semester.
- This scholarship is applicable for Nilai University students who are progressing from:
 - Foundation to Degree programmes
 - Diploma to Advanced Diploma/ Degree programmes
 - Degree to Postgraduate programmes

International Students

High Achiever's Scholarship (HAS)

Academic Achievement		Tuition Fees Waiver
National Examinations	Average \geq 95 or 9.5	50%
	GPA \geq 3.7 (of 4.0) or 4.7 (of 5.0) or Mean Grade "A"	
GSCE/ O-Level	\geq 8A's	
A-Level	AAA	
SAM/ HSC/ AUSMAT	\geq TER/ UAI 90	
ICPU (6 best subjects)	\geq 90	
IB	\geq 40 (of 45) points	

- Applicants are required to attend an interview conducted by the Scholarship Committee, and only those who are selected will be awarded the scholarship.
- Students are required to maintain CGPA of \geq 3.50 in every semester.

Merit Scholarship

Performance		Tuition Fees Waiver		
		Diploma	Foundation	Degree
O-Level	≥6As	30%	30%	-
A-Level	AAB	30%	-	30%
	ABB	20%	-	20%
National Examinations	Average ≥ 85 or 8.5	30%		
	GPA ≥ 3.5 (of 4.0) or 4.5 (of 5.0)			

- Applicable only to the FIRST registered programme.
- Students are required to maintain CGPA of ≥ 3.00 (30% scholarship) in every semester.

Sport Focus Centre - Fencing Award

Achievement	Tuition Fees Waiver
State or National Fencers	100% waiver for both tuition fees and accommodation (basic twin-sharing)

Require maintenance of CGPA ≥ 2.75 every semester to be eligible for the next semester.

Progression Scholarships

Academic Achievement	Tuition Fees Waiver
CGPA ≥ 3.75	30%
CGPA ≥ 3.50	20%

- Students are required to maintain CGPA of ≥ 3.00 in every semester
- Open to Nilai University's scholars who are progressing from:
 - Foundation to Degree programmes
 - Diploma to Advanced Diploma/ Degree programmes
 - Degree to Postgraduate programmes

Other requirements for all scholarships offered:

- Applies only to the tuition fees of programmes enrolled.
- Students are required to maintain attendance of ≥ 80% (Other programmes) or ≥ 90% (Nursing programmes) every semester to be eligible for the next semester.

HOW TO APPLY?

- Choose your programme
- Fill in the online application form ONLY if you want to apply for admission into a programme offered at Nilai University. Confirm your accommodation type in the application (if needed).
- Once we receive your online application form, our educational counsellor will contact you to assess your eligibility and subsequently, arrange for payment of the first semester's fees and confirm your accommodation booking (if necessary).
- You may pay for Application Fee, Accommodation Fee and the first semester's fees via our fee payment channels as listed.

Payment method:

Payment at the counter, Ground Floor, Resource Centre, Nilai University Campus

Operating hours:

Monday to Friday from 9:00 am to 4:00 pm

Mode of payment:

- Cash
- Credit Card: Visa, Mastercard and Union Pay only
- Debit Card: MyDebit, Visa/ Mastercard Debit Cards
- Cheque-Payable to "NILAI EDUCATION SDN BHD"
- Online Banking

Payee Name:

Nilai Education Sdn Bhd

Bank Details:

Account No: 2050-5110-000-979 | RHB Bank Berhad



THE OFFER LETTER

Once the Administration Office receives the receipt of your application fee and visa processing fee (international students), you will receive an offer letter via email and post. The Administration Office will post the original copy to the address stated in the application form.

You should expect to receive the following:

Letter of Offer:

Admission/registration information, intake date and details for the programme that you have applied for will all be stated in the letter.

Receipt:

A receipt of your initial payments will be included. Please contact us immediately if you do not receive a copy of the receipt.

Register personally and check into the rooms on the date stated in your Letter of Offer.

If you are unable to register personally, please call the Office of Admissions and Records (OAR) at **+606 8502338** to indicate the date you will arrive to register and check into your accommodation.

Airport pick-up (for East Malaysia & international students arriving by flight) can be arranged for new students. Call **+606 8502308** to speak to our educational counsellors to arrange for the transportation.

Confirmation of acceptance

Once you have registered, it's time to start your classes and enjoy university life! If you require information on a programme, financing options or need to clear any doubts, please use the online enquiry form OR call to speak to an education counsellor at **+606 8502308**.



GREEN CAMPUS AT NILAI UNIVERSITY

FIND US ON:



www.nilai.edu.my

We are open daily
(9:00 am - 5:00 pm)
Closed on Public Holidays

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Nilai Education Sdn Bhd
Registration No: 199401021536 (307215-P)

All information is correct at the time of printing. Nilai University issues its brochures and other literature only as a general guide to the university's programmes and facilities; they form no part of a contract. The university reserves the right to modify or withdraw any of the content described without notice.



Watch the video
Hospitality